

DPO PayGate Minimum Terms and Conditions (T & C's)

1. Detailed description of goods and/or services

Otjere Wildlife is a business in the Tourism industry that offers hunting.

2. Return and Refunds policy

The provision of goods and services by Otjere Wildlife is subject to availability. In cases of unavailability, Otjere Wildlife will refund the client in full within 30 days. Cancellation of orders by the client will attract a 0% administration fee. If an invoice/amount is wrongly paid a 100% refund will be made.

3. Customer Privacy policy

Otjere Wildlife shall take all reasonable steps to protect the personal information of users. For the purpose of this clause, "personal information" shall be defined as detailed in the Promotion of Access to Information Act 2 of 2000 (PAIA). The PAIA may be downloaded from:
<http://www.lawsouthafrica.up.ac.za/index.php/current-legislation>.

4. Payment options accepted

Payment may be made via Visa and MasterCard, or by bank transfer into the Otjere Wildlife bank account, the details of which will be provided on request.

5. Card acquiring and security

Card transactions will be acquired for Otjere Wildlife via DPO Group who are the approved payment gateway for Namibian Acquiring Banks. DPO uses the strictest form of encryption, namely Secure Socket Layer 3 (SSL3) and no Card details are stored on the website.

6. Customer details separate from card details

Customer details will be stored by Otjere Wildlife separately from card details which are entered by the client on DPO's secure site.

7. Merchant Outlet country and transaction currency

The merchant outlet country at the time of presenting payment options to the cardholder is Namibia. Transaction currency is Namibian Dollar (NAD).

8. Responsibility

Otjere Wildlife takes responsibility for all aspects relating to the transaction including sale of goods and services sold on this website, customer service and support, dispute resolution and delivery of goods.

9. Country of domicile

This website is governed by the laws of Namibia. Otjere Wildlife chooses as its domicilium citandi et executandi for all purposes under this agreement, whether in respect of court process, notice, or other documents or communication of whatsoever nature Otjere Wildlife.

10. Variation

Otjere Wildlife may, in its sole discretion, change this agreement or any part thereof at any time without notice.

11. Company information

This website is run by HB Derks (sole trader) based in Namibia trading as Otjere Wildlife and with registration number TPH01044 and 1 (Owner)

12. Otjere Wildlife contact details

Company Physical Address: Farm Otjere No. 164, Khomas Region

Email: info@otjere.com

Telephone: +264 81 2581362